



The Hospital Liaison Volunteer role  
and how we can support you.



**national bereavement**  
**c a r e   p a t h w a y**  
for pregnancy and baby loss

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## Section 1

# The role of a Hospital Liaison Volunteer



NBCP is led by



We work to save babies' lives and ensure that, when a baby does die, anyone affected gets the support and care they need.



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# Our core aims



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Babies' lives  
are saved



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Anyone affected by the death  
of a baby receives the care and  
support they need



# The Hospital Liaison Volunteer role

- ▶ The Hospital Liaison Volunteer (HLV) is a link between Sands and the local hospital(s)
- ▶ Within the role you will signpost hospital staff as well as bereaved parents to Sands resources, support services, training and bereavement care guidance enabling parents and families to access excellent bereavement care and support after pregnancy loss and baby death
- ▶ You will share local issues with the Sands staff team so we can offer you or the hospital tailored support
- ▶ You will be supported by the Bereavement Care and Hospital Liaison Team with regular catch ups with the Hospital Liaison Coordinator and other HLVs



# Skills and abilities of a HLV

- ▶ The HLV will understand and be committed to Sands' vision, values and aims and dedicated to making a positive difference in the bereavement experience of parents and families
- ▶ The HLV will have good communication and relationship building skills with hospital staff and bereaved parents
- ▶ The HLV will have an understanding and awareness of the different bereavement practices of bereaved parents and families
- ▶ The HLV will be willing and able to provide feedback to Sands and health professionals to help support parents better



# What is a Hospital Liaison Volunteer?



A representative of Sands. Committed to Sands' vision and aims, knowledgeable of Sands' services



Someone who shares information, tools and resources



Someone who develops knowledge on local services and have an awareness of what Sands offers on a national level to enable sands to support the bereavement care in hospitals for parents and families.



A communication channel  
Someone who provides feedback to Sands and health professionals to enable us to support parents better



An advocate  
Provides the parent/family voice at hospital staff meetings and to inform Sands work



## Section 2

# Why the Hospital Liaison Volunteer role is important



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## Importance of the role

- ▶ This role is important because it provides hospitals access to a Sands representative who can connect them to Sands support services, resources, training and bereavement care guidance
- ▶ It helps to encourage high levels of bereavement care in hospitals
- ▶ It provides essential information to health professionals and parents/families
- ▶ It provides an opportunity to advocate on behalf of Sands and parents/families

## Section 3

# Support for you



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# Support for you



Online group catch up every six weeks



1:1 support



Opportunity to speak to other HLVs through the HLV Facebook group



Regular updates from Sands



Support from wider Sands staff



Direct contact to and from the Hospital Liaison Volunteer Coordinator

## Section 4

# Resources and contacts



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# Resources and contacts

To find out more about becoming a Sands Hospital Liaison Volunteer contact [\*\*volunteering@sands.org.uk\*\*](mailto:volunteering@sands.org.uk)

To learn more about Sands click here:

[\*\*https://www.sands.org.uk/\*\*](https://www.sands.org.uk/)

To learn more about Sands support for hospitals click here:

[\*\*https://sands.org.uk/support-for-hospitals\*\*](https://sands.org.uk/support-for-hospitals)

To learn more about the National Bereavement Care Pathway click here:

[\*\*https://nbcpathway.org.uk/\*\*](https://nbcpathway.org.uk/)

To speak to Alia (Hospital Liaison Coordinator), feel free to contact on

[\*\*alia.hussain@sands.org.uk\*\*](mailto:alia.hussain@sands.org.uk) or work mobile **07879 710205**



# Next Steps

Want to apply to be a Hospital Liaison Volunteer for Sands and start making a difference for parents and families in your area?

**[Please click here](#)**





# Thank you



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